



Appendix A

## **Conwy & Denbighshire Community Safety Partnership 2011/12 Performance Summary**

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## Priorities Areas



Priorities	Reduce crime and the impact on the community	Reduce re-offending	Effectively tackle ASB and behaviour adversely effecting the environment	Reduce harm caused by alcohol and substance misuse	Effectively tackle domestic abuse
<b>Outcomes</b>	Reduce crime	Reduce re-offending	Reduce crime linked to licensed premises	Increase new contacts by Harm Reduction service	Monitor domestic incidents and domestic crime
	Reduce violent crime	Reduce re-offending amongst the most prolific offenders	Reduce availability of alcohol to young people	Increase the number of people referred to structured treatment and reduce repeat referrals	Improving the response to victims of domestic abuse by all agencies involved
	Monitor serious sexual offences	Reduce offending amongst under 18s	Reduce reports of ASB	Increase intervention by alcohol support team in police custody	Raise awareness of violence against women and domestic abuse
	Reduce serious acquisitive crime		Increase prosecutions for environmental crime	Reduce alcohol and drug misuse per 100,000 residents	Monitor domestic violent crime
	Reduce the number of people who are a repeat victim of crime			Reduce hospital admissions for drugs & alcohol at YGC	Provide support for victims and children involved

## Priority Area A: Reduce crime and the impact on the community

### Outcomes

- Reduce crime and the fear of crime by working with the community
- Fewer violent crimes and alcohol related violent crimes
- Proactively tackle serious sexual crime
- Fewer burglaries, robberies and vehicle crime
- Fewer people who are a repeat victim of crime

Measures	Target	Period	Conwy			Denbighshire		
			2011/12	2010/11	% Change	2011/12	2010/11	% Change
All crime recorded by North Wales Police	Reduce	Q4	1634	1545	5.8%	1571	1662	-5.5%
		YTD	6860	7105	-3.4%	6782	6669	1.7%
Crime recorded as violent by North Wales Police	Reduce	Q4	429	432	-0.7%	512	490	4.5%
		YTD	1818	1868	-2.7%	2050	2038	0.6%
Crime recorded as most serious violence by North Wales Police	Reduce	Q4	16	8	100.0%	17	16	6.3%
		YTD	75	59	27.1%	84	76	10.5%
Crime recorded as violence against the person by North Wales Police	Reduce	Q4	Q4	407	-1.7%	468	444	5.4%
		YTD	YTD	1760	-3.7%	1869	1878	-0.5%
Crime recorded as violent by North Wales Police where the offender was under the influence of alcohol	Reduce	Q4	103	133	-22.6%	117	119	-1.7%
		YTD	403	663	-39.2%	438	642	-31.8%
Crime recorded as a serious sexual offence by North Wales Police	Monitor	Q4	18	19	-5.3%	24	25	-4.0%
		YTD	83	77	7.8%	107	96	11.5%
Crime recorded as domestic burglary by North Wales Police	Reduce	Q4	66	50	32.0%	51	72	-29.2%
		YTD	255	265	-3.8%	312	254	22.8%
Crime recorded as robbery by North Wales Police	Reduce	Q4	5	3	66.7%	8	16	-50.0%
		YTD	17	9	88.9%	40	39	2.6%
Crime recorded as vehicle crime by North Wales Police, excluding vehicle interference	Reduce	Q4	69	94	-26.6%	85	105	-19.0%
		YTD	395	427	-7.5%	415	374	11.0%
The number of people who have been a victim of crime 3 or more times in 12 months	Reduce	12m (Q3)	116	120	-3.3%	137	105	30.5%
		12m (Q4)	119	105	13.3%	135	117	15.4%

## **Action Plan - Reduce crime and the impact on the community**

### **Smartwater**

Smartwater is a chemical that glows green under UV light. Smartwater has a unique chemical composition that will link intruders, sprayed with the liquid when they break into premises, to the scene of the crime. It can be used to tackle areas with a high rate of vehicle crime by use of a 'trap' car. Landlord /Tenant kits are used in high burglary rate areas to encourage those who own bedsits (who are often victims of burglary) to work with their tenants to increase their joint security.

### **Safer Towns Award**

The standard required is an effective radio link between participating business, an information protocol that allows business to put effective control measure in place to combat crime, and a system for excluding those who put the safety and security of business, their staff and their customers at risk.

### **Neighbourhood Watch**

Working with residents to reduce crime and the fear of crime locally.

### **Secure by Design**

Making interventions at an early stage in the building and development programme in Conwy & Denbighshire.

### **Operation SANTA**

When our retail premises are at their busiest, around Christmas and the New Year, they are also most vulnerable and this is about ensuring that the increase in resources is commensurate with the risk.

### **Emrys Ap Iwan**

Partnership working between the CSP and Ysgol Emrys Ap Iwan. The School drama group produce and deliver educational plays based on sexual crime to help raise awareness amongst their peers.

### **Theft from Motor Vehicle Campaign**

An Integrated Offender Management client (previously vehicle crime offender) has been involved in the production of a video which forms part of a campaign to raise awareness of how to reduce the risk of becoming a victim of vehicle crime.

[http://www.north-wales.police.uk/news\\_\\_appeals/latest\\_news/vehicle\\_crime\\_campaign.aspx](http://www.north-wales.police.uk/news__appeals/latest_news/vehicle_crime_campaign.aspx)

<http://www.heart.co.uk/northwest/news/local/former-criminal-speaks-heart-about-car-crime/>

<http://www.bbc.co.uk/news/uk-wales-18576210>

### **VCRAT (Vehicle Crime Action Team)**

Under the slogan, "Leave it on show, expect it to go" the campaign runs in conjunction with the previous theft from motor vehicle campaign. It is aimed at reducing the number of thefts from vehicles across North Wales.

NWP officers and staff from partner organisations working together to identify vulnerable vehicles that have valuable items on display. Owners are later contacted and advised appropriately. Arrangements have been made to display vehicle crime advisory notices in car parks. Every car park which has been subject of crime has been visited by our Crime Reduction Officer and park managers spoken to.

### **Burglary reduction / prevention**

The aim is twofold;

1) To engage with all second hand dealers in Conwy and Denbighshire initially and encourage them to sign up to a proposed property watch scheme which will be facilitated by OWL. Trading standards are working in partnership with us on this.

2) Following analytical work, to identify property types subject to burglaries and we are working with the landlords to look at opportunities as to how we can improve security. Conwy and Denbighshire Councils are looking at opportunities to include a lack of security at high risk premises as Cat 1 hazards under the additional licensing requirements. Blockage currently is lack of detail on crimes to identify HMOs / RSLs etc.

### **Caravan Watch**

All caravan parks in Conwy and Denbighshire have been sent a bespoke crime prevention pack and covering letter inviting them to join the scheme, engage with VCRAT and to sign up to OWL following seasonal increase in thefts on sites. CCRAT (caravan crime reduction and targeting) also running in Denbighshire Coastal.

### **Taxi Watch**

All taxi drivers / firms in Conwy and Denbighshire have been sent a bespoke crime prevention pack and covering letter inviting them to join the scheme, engage with VCRAT and to sign up to OWL in order to address reported thefts from taxis.

### **Community Safety QR Codes**

Community Safety QR codes developed and incorporated in all literature to enable quick access to our websites.

### **Petrol Forecourt Watch**

The CSP are working in partnership with BOSS (British Oil Security Syndicate). The initiative will be trailed in West Conwy and will focus on drive offs and 'no means of paying' incidents. The aim is to streamline and standardise processes across North Wales.

### **Operation House Watch**

Operation House Watch is now up and running. Crime surveys are being conducted at vulnerable properties and target hardening carried out where appropriate.

### **School Watch**

School Watch launched in Conwy and Denbighshire. There have been visits made to primary schools in Denbighshire that have been subject of criminal damage and assistance given in applying for a grant to install CCTV at three of them. Joint visits being made with Crime Reduction Officer and Arson Reduction.

### **Cold Calling Zones**

There are currently over 400 cold calling zones in Conwy and 260 in Denbighshire. These are run in partnership with the CSP, Trading Standards, volunteers and PCSO's, we are working to increase this across the area.

### **Bike Watch**

Bike Watch working in partnership with Bike Register the schemes purpose is to encourage bicycle owners to register their bikes onto the website. There is a media campaign accompanying this and a number of 'local' launches also took place.

[http://www.north-wales.police.uk/advice\\_support/bicycle\\_security.aspx](http://www.north-wales.police.uk/advice_support/bicycle_security.aspx)

### **OWL (Online Watch Link)**

The system is now complete and is in full use. The home page of the OWL web site has been translated and is live. The sign up process is also bi-lingual. We have redeveloped the content of the homepage to allow the system to cater for all community groups / watches. This improvement was instigated by North Wales Police and has now been adopted by other Forces. There are over 500 registered members in Conwy and Denbighshire already.

### **Operation Tornado**

The roll out of Operation Tornado in Wales to target metal thefts was delayed as a consequence of the Olympics due to the labour intense activity associated with the roll out once it commences and the fact Operation Tornado in Wales differs from that elsewhere in the country.

In Wales, all Councils have been approached to register itinerant dealers and provide them with a photo ID and a book in which they will record all transactions to include where they obtained metal, and a detailed description of the metal with a signature from whoever sold the metal to the itinerant dealer at the door.

## Priority Area B: Reduce re-offending

### Outcomes

- Reduce repeat offending
- Reduce repeat offending by the most prolific offenders
- Reduce offending amongst under 18s

Measures			Conwy			Denbighshire		
	Target	Period	Jan 11 – Dec 11	Jan 10 – Dec 10	% Change	Jan 11 – Dec 11	Jan 10 – Dec 10	% Change
The rate of re-offending measured by the Probation Service	Reduce	12m	8.72	9.60	-9.2	8.55	10.10	-15.3%
	Target	Period	Apr 10 – Mar 11	2009	% Change	Apr 10 – Mar 11	2009	% Change
The rate of re-offending amongst persistent and prolific offenders measured by the Probation Service	Reduce	12m						

Measures			Conwy			Denbighshire		
	Target	Period	2011/12	2010/11	% Change	2011/12	2010/11	% Change
The number of first time entrants to the youth justice service	Monitor	Q4	18	17	5.9%	15	28	-46.4%
		YTD	73	99	-26.3%	77	101	-23.8%
The number of yellow cards / alcohol confiscations issued	Increase	Q4	20	46	-56.5%	29	38	-23.7%
		YTD	99	228	-56.6%	113	255	-55.7%
The number of referrals to prevent and deter	Monitor	Q4						
		YTD						

### Combined Performance for Conwy & Denbighshire

Measures	Target	Period	Apr 09 to Mar 10	Jul 09 to Jun 10	Oct 09 to Sep 10	Jan 10 to Dec 10	Apr 10 to Mar 11	Jul 09 to Jun 10
Proportion of young offenders who re-offend* (number of offenders)	Reduce	12m	15.8% (499)	15.1% (445)	16.3% (416)	15.2% (409)	14.3% (378)	10.8% (372)

**\* This measure was previously the rate of youth re-offending measured by YJS however YJS have changed the process and are now using the above as an indicator.**



## **Action Plan - Reduce re-offending**

### **Integrated Offender Management Unit**

The Unit manages offenders in Conwy, Denbighshire, Anglesey and Gwynedd and is expanding soon to cover Flintshire and Wrexham.

In Conwy and Denbighshire, 50 offenders are managed in joint partnership with the Wales Probation Trust. Identifying offenders' reasons for committing crime is a critical role. Tackling these root causes and working with offenders has reduced the cohort's arrest and conviction rate by 75%. Since April 2011 the Unit has saved in excess of £300,000 in the reduced cost of crime to society.

### **Prevent and Deter**

The primary aim of Prevent and Deter is to work intensively with those young offenders locally identified as being on the 'cusp' of becoming PPOs. The individuals within this Prevent and Deter Target Group will be identified in response to an escalation in their offending and/or the harm they are causing to their communities which - though not yet at a level which would make it appropriate for them to be targeted under Catch and Convict - has led local partners to identify them for management through the multi-agency PPO approach.

### **Warning Letters**

Alerts alleged perpetrators to a complaint about their behaviour and warns about the possible consequences.

### **Acceptable Behaviour Contracts & ABC meetings**

Perpetrators are made aware of the effects that their behaviour is having on others around them – the ABC gives them an opportunity to alter their behaviour and to discuss any difficulties they are having.

### **ASB Review Group meetings**

Meet on a six weekly basis, cross agency attendance to discuss in form of case conferencing.

### **PPO housing projects (HAG) across North Wales**

Assist service users/ex-offenders with community integration.

### **ONSET Assessment for Prevent. ASSET tool used for Deter cases.**

Identification of risk and protective factors of the young person and those within their environment.

### **Motor Education Programme**

Reduced likelihood of harm caused by car crime and injury from reckless driving. Increased awareness of First Aid.

## Priority Area C: Effectively tackle ASB and behaviour adversely effecting the environment

### Outcomes

- Fewer crimes in pubs and nightclubs
- Fewer incidents of arson, criminal damage and alcohol related criminal damage
- Proactively tackle incidents of antisocial behaviour
- More prosecutions for environmental crime
- Reduce availability of alcohol to young people

Measures	Target	Period	Conwy			Denbighshire		
			2011/12	2010/11	% Change	2011/12	2010/11	% Change
The number of recorded crimes linked to licensed premises, excluding acquisitive crime.	Reduce	Q4	44	80	-45.0%	92	70	31.4%
		YTD	233	343	-32.1%	259	269	-3.7%
The number of crimes recorded as criminal damage by North Wales Police	Reduce	Q4	336	347	-3.2%	290	295	-1.7%
		YTD	1369	1590	-13.9%	1304	1317	-1.0%
The number of crimes recorded as arson by North Wales Police	Reduce	Q4	10	17	-41.2%	9	6	50.0%
		YTD	35	64	-45.3%	41	39	5.1%
The number of crimes recorded as criminal damage by North Wales Police which are alcohol related	Reduce	Q4	17	23	-26.1%	20	17	17.6%
		YTD	75	127	-40.9%	86	141	-39.0%
Reports of ASB to North Wales Police*	Monitor	Q4	1155	1143	1.0%	1114	1155	-3.5%
		YTD	5272	6360	-17.1%	5054	6040	-16.3%
Reports of ASB to CCBC & DCC	Reduce	Q4	946	1011	-6.4%	328	481	-31.8%
		YTD	3269	3153	3.7%	1407	1575	-10.7%
Arson and deliberate fires reported to North Wales Fire and Rescue	Reduce	Q4	40	34	17.6%	29	25	16.0%
		YTD	184	210	-12.4%	150	133	12.8%
The number of prosecutions for environmental crime by DCC and CBCC	Increase	13	47	-72.3%	24	28	-14.3%	13
		147	286	-48.6%	319	255	25.1%	147
The number of test purchases carried out at licensed premises (alcohol)	Increase	Q4						
		YTD						

\* Due to a change in the assessment and recording of ASB calls to North Wales Police it is not possible to draw a direct comparison to last year. 2011/12 will be monitored and used to set a baseline.

## **Action Plan - Effectively tackle ASB and behaviour adversely affecting the environment**

### **Multiagency Visit to Licensed Premises**

Local authority enforcement officers, police and fire officers carrying out intelligence led visits to licensed premises. The responsibility of licence operators and Designated Premises Supervisors, towards managing their premises is a key element in reducing alcohol related crime and disorder. Regulation and enforcement will be paramount in ensuring that operators and supervisors play their part.

### **Test purchasing**

The injudicious supply of alcohol, and other age restricted products (Fireworks, Aerosol paints, Lighter fuel, etc.) contribute significantly to crime, disorder and antisocial behaviour. We will continue to have an effective and intelligence led programme of test purchasing, and seek to educate and enforce, as appropriate, those who fail the test.

### **Management of the night time economy**

Controlling the night-time economy, ensuring that the insidious supply of alcohol to those already drunk, and that all the risk associated with 'binge drinking culture' are mitigated accordingly. It will include prevention and intervention work. A key element will be a robust and effective banning scheme for those who are identified as problematic.

### **Effective use of CCTV**

CCTV has an important role to play in reducing crime in our town centres and we will seek to build on progress already made by working in partnership. The role of CCTV will also be extended to tackle anti social behaviour and other behaviour adversely affecting the environment, and will be an effective in tackling, littering, dog fouling, and fly posting.

### **Alcohol Controlled Areas**

Three areas within the county are Alcohol controlled areas. We intend to explore the possibility of extending these areas to our identified problematic areas, and to any area where displacement of the problems is likely to take place. It gives police increased powers to deal effectively with 'Street and park drinkers', and we see denying such groups and individuals the opportunity to consume alcohol in an unsupervised environment a means of reducing not only crime, disorder and antisocial behaviour, but also the fear of crime.

### **Effective Signage**

Rule setting is an effective crime prevention technique. Alcohol Controlled Areas, and hotspot areas for Environmental crime, such as littering, dog fouling, Fly posting and graffiti will be appropriately signed and enforced.

### **Anti Social Behaviour Officer**

The Community Safety Partnership will fund a specialist Anti Social behaviour officer, who will work across partnership organizations to reduce anti social behaviour, with emphasis on those premises / streets that are renowned for repeat events.

### **Regular Environmental Visual Audits**

Regular environmental Visual Audits will take place, and result in actions that will ensure that our environment is clean and safe, and does not look uncared for.

### **Graffiti Removal and Clean ups**

We will provide resources to ensure that there is an appropriate response to tackling signal crimes, such as litter, dog fouling, graffiti and fly posting. STARS wardens working with and supervising persons on Community Punishment Orders will be engaged to provide a timely and appropriate response.

### **Community Mobilization**

Extending the Neighbourhood watch network throughout the county, both in numbers and coverage to the role that is delivered. Not just crime focussed, but locally identifying a whole range of issues that give rise to the fear of crime, and make our communities appear unattractive and uncared for. Also includes the establishment of countywide pub watch, and business watch schemes.

### **Effective use of intelligence**

Ensuring that through careful analysis community safety practitioners have access to appropriate and relevant multi organizational data and information that allows resources to be targeted on key issues that matter most.

### **Neighbourhood Management**

Regular engagement with our communities. Mobilising support, and ensuring that actions taken and planned, and are communicated back. Making community safety practitioners accountable to the wider community for delivering the action plan. Being engaged will allow us to work in partnership with communities through schemes such as neighbourhood watch, and will be an effective mechanism for reducing the fear of crime.

### **School Community Police Officers**

Continuous engagement within Schools. As part of the core programme, Officers deliver sessions to all pupils on the impact of anti-social behaviour and crime.

### **Anti-Social Behaviour and Licensing Tasking**

The multiagency meeting is chaired by the local Chief Inspector every month. The meeting identifies both repeat victims and offenders of ASB, bringing together key partners to provide a multiagency

solution to those individuals and licensed premises causing the greatest harm to the community. The meeting coordinates test purchasing and the deployment of mobile CCTV cameras.

### Priority Area D: Reduce harm caused by alcohol and substance misuse

#### Outcomes

- More support for people with drug and alcohol misuse issues
- More people discharged from support services free from drug and alcohol misuse issues
- More support for people arrested for alcohol related issues
- Fewer people admitted to hospital because of drugs & alcohol

Measures			Conwy			Denbighshire		
	Target	Period	2011/12	2010/11	% Change	2011/12	2010/11	% Change
The number of new contacts made by the Harm Reduction service	Increase	Q4	101	69	46.4%	37	71	-47.9%
		YTD	294	291	1.0%	177	215	-17.7%
The number of people referred to structured treatment for substance misuse	Increase	Q4	134	158	-15.2%	169	133	27.1%
		YTD	593	623	-4.8%	590	596	-1.0%
The number of repeat referrals to structured treatment for substance misuse	Reduce							

#### Combined Performance for Conwy & Denbighshire

Measures	Target	Period	2011/12	2010/11	Change
The percentage of initial contacts made by the alcohol arrest referral service that result in assessment	Increase	Q3	13.4%	27.5%	-14.1pp
		Q4	20.9%	22.2%	-1.3pp
Admissions to YGC for alcohol related issues	Reduce	Q4	64	83	-22.9%
		YTD	328	321	2.2%
Admissions to YGC for drugs related issues	Reduce	Q4	14	11	27.3%

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	YTD	45	40	12.5%
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## **Action Plan - Reduce harm caused by alcohol and substance misuse**

### **Delivery of Choose Life presentations**

A presentation that can be delivered in the community by those who have been previously affected by substance misuse, recounting their experience through drama. Delivers a powerful message on the harm of substance misuse and also provides those involved motivation to remain free from addiction.

### **Young Persons substance Misuse Service**

The YPSMS provides a specialist substance misuse treatment to young people allowing them to reduce their substance use or to become substance free. The service aims to reduce the harms caused by substance misuse to young people. This is done through:

- Providing multi-focal assessments to service users within 5 working days of referral.
- To commence treatment within 10 working days of assessment.
- To create robust care plans to counteract significant problems and disorders
- To provide information and advice on substances
- To support service users to access other appropriate services.
- Links to CYPSP

### **Motivational Enhancement Team Service**

The Motivational Enhancement Service reduces substance misuse through the provision of a series of brief interventions to early stage drug and alcohol users. These interventions include:

- Brief Interventions
- Enhanced Brief Interventions
- Lifestyle Reviews

### **Harm Reduction Team Service**

The harm reduction service provides a non- judgemental client-centred and confidential service. The service engages hard to reach non-engaged substance misusers. They work with these service users to reduce blood-borne viruses, drug related-deaths and promote harm reduction messages encouraging service users not to share injecting equipment and to try alternative to injecting. This will be achieved through:

- Distributing sterile injecting equipment
- Safe disposal of used injecting equipment
- Providing advice on alternative to injecting
- Providing risk reduction advice
- Hepatitis B vaccinations
- Screening for Hepatitis C
- Links to HSCWB plan

### **Shared Care Service**

The shared care service provides structure treatment services within a primary care and community setting. The service aims to support substance misuser to become substance free. The service will:

- Provide assessments within 10 working days of referral
- Commence treatment within 10 working days of assessment
- Provide treatment care planning
- Provide Community Prescribing
- Provide Community Detoxification
- Support substance misusers to access other appropriate services
- Links to HSCWB plan.

### **Basic Drug and Alcohol Awareness Training**

To provide basic drug and alcohol awareness training to partner agencies who come in contact with substance misusers.. Training will be delivered to 64 Tier 1 practitioners.

### **Night Shelter**

There is an established link between Homelessness and substance misuse. Many of those waiting to access the Night Shelter are often involved in crime and disorder during this time or are victims of crime. By opening the Night Shelter two hours earlier each night the service will:

- Reduce crime and disorder in Crescent Road.
- Reduce the number of homeless people.
- Increase the number of homeless people who are supported to access substance misuse treatment services.
- Links to HSCWB and Supporting People Plans.

### **Dewi Sant Centre**

The Dewi Sant is a day service provision for vulnerable adults in Rhyl. The service aims to reduce substance misuse, homelessness and substance related crime. It also works to improve the physical and mental well-being of service users and increase their employability. The service will:

- Provide advice and support on substance misuse and accessing substance misuse services
- Provide support and practical help with housing needs
- Provide a nutritionally balanced meal
- Provide access to showering, shaving and washing facilities
- Support service users to register with a dentist and GP
- Basic training
- Advice and awareness raising on benefits entitlements



## Priority Area E: Effectively tackle domestic abuse

### Outcomes

- Proactively tackle domestic incidents and domestic crime
- Improving the response to victims of domestic abuse
- Raise awareness of violence against women and domestic abuse
- Proactively tackle domestic violent crime
- Provide support for victims and children involved in domestic abuse

Measures	Target	Period	Conwy			Denbighshire		
			2011/12	2010/11	% Change	2011/12	2010/11	% Change
Incidents (non crimes) recorded by NWP and tagged at "Domestic"	Monitor	Q4	427	351	21.7%	352	316	11.4%
		YTD	1619	1393	16.2%	1496	1445	3.5%
Crimes recorded by NWP and tagged at "Domestic"	Monitor	Q4	185	156	18.6%	183	153	19.6%
		YTD	692	733	-5.6%	712	757	-5.9%
Increase the number of referrals to MARAC	Con Qtr = 48 (190/year) Den Qtr = 44 (170/year)	Q4	47	45	4.4%	35	49	-28.6%
		YTD	203	189	7.4%	199	188	5.9%
Violent crimes recorded by NWP and tagged at "Domestic"	Monitor	Q4	154	140	10.0%	164	141	16.3%
		YTD	575	593	-3.0%	591	616	-4.1%
The number of cases dealt with by the Independent Domestic Violence Advisor	90 per Qtr (360/year)	Q4	72	96	-25.0%	71	85	-16.5%
		YTD	334	219	52.5%	237	200	18.5%
Increase number of calls to domestic abuse helpline*	Increase							

\*Based on calls from landlines within Conwy and Denbighshire; it does not include Women's Aid calls, or mobile calls.

### Combined Performance for Conwy & Denbighshire

Measures	Target	Period	2011/12	2010/11	% Change
Increase agencies / staff trained to use CAADA DASH RIC	20 per Qtr (80/year)	Q4	101	20	405.0%
		YTD	190	212	-10.4%
Referrals completed by Safer Homes	Increase	Q4	47	43	9.3%

## Action Plan - Effectively tackle domestic abuse

### Multi Agency Risk Assessment Conference

The Multi-Agency Risk Assessment Conference (MARAC) is part of a coordinated community response to domestic abuse, which aims to:

- Share information to increase the safety, health and well-being of victims/survivors - adults and their children;
- Determine whether the alleged perpetrator poses a significant risk to any particular individual or to the general community;
- Construct jointly and implement a risk management plan that provides professional support to all those at risk and that reduces the risk of harm;
- Reduce repeat victimisation;
- Improve agency accountability; and
- Improve support for staff involved in high-risk domestic abuse cases.

MARAC is held once a month in each county and manages over 200 cases per year per county.

### Independent Domestic Violence Coordinator (IDVA)

The IDVA's role is to support victims of domestic violence through the criminal justice system from the point at which an arrest has been made up until the court proceedings have ended. The IDVA will keep victims updated about court dates, and court and bail application outcomes, and offer general support. There are two IDVAs in operation across Conwy and Denbighshire.

### Teenage Relationship & Sexual Violence

Partnership working between the CSP and Ysgol Emrys Ap Iwan. The School drama group produce and deliver educational plays based on sexual crime to help raise awareness amongst their peers. We are currently working with local Youth media group to produce Welsh Language version with the potential to include in future SLO education within schools.

### Safer Homes

Safer Homes is a CSP initiative which provides free target hardening equipment and advice, provided by two trained members of staff. This support is provided to victims/survivors of domestic abuse and sexual violence to help people feel safer in their own homes. In 2011/12 there were 183 homes made safer. North Wales Police, Womens Aid and Hafan Cymru are the main users of this service.

### Reclaim the Night Domestic Abuse and Sexual Awareness Raising Event

This event was run in order to raise awareness within the community of domestic abuse and sexual violence. This was the second **RECLAIM THE NIGHT** event which was organised and held in Llandudno in November 2011 by the CSP Domestic Abuse and Sexual Violence Coordinator. The event was also supported by North Wales Police, North Wales Fire and Rescue Service, Conwy and Denbighshire Domestic Abuse Forum and members of the public.

### **CAADA DASH RIC Agency Training**

CAADA DASH RIC is a risk assessment process used to support the staff of frontline services in identifying all forms of abuse to enable intervention at the earliest stage. The CSP Domestic Abuse and Sexual Violence Coordinator has been responsible for organising and delivering training for this risk assessment processes to hundreds of members of staff within the health and social welfare services in Conwy and Denbighshire.

### **Domestic Abuse Forum**

The Domestic Abuse Forum meets quarterly and oversees the delivery of a One Day Basic Domestic Abuse Awareness training approx. 3- 4 times per year. This meeting also provides the opportunity for practitioners to share good practice

### **Local Safeguarding Children Board**

The Local Safeguarding Children Board is responsible for agreeing how local child protection services plan delivery and monitoring. The CSP Domestic Abuse and Sexual Violence Coordinator provides representation at the multiagency meeting taking actions as directed by the Senior Management Group.

### **White Ribbon Relay**

Towns and cities across Great Britain took part in a national relay between 23rd June and 26th July 2012 to raise awareness of the relationship between violence against women and girls and major sporting events, such as Euro 2012 and the Olympic Games. Conwy and Denbighshire were chosen to represent North Wales and organized a marathon relay to carry the torch by road from St Asaph to Cheshire. More than 50 volunteers were involved and various agencies.